Quarterly Operations Report

This document summarises the operational performance of the logistics division for the third quarter. Throughput improved across all regional hubs following the scheduling changes introduced in June.

Key Developments

The northern corridor absorbed additional volume without additional headcount. Automation of the intake desk reduced average handling time substantially.

- Intake automation deployed at four sites
- Average handling time reduced
- Overtime hours declined quarter over quarter

Outlook

We expect the trend to continue provided seasonal volume remains within forecast bands. Capital expenditure is unchanged.